



## Prevention, Control and Surveillance Procedures COVID-19

Contingency Plan in the context of the new Coronavirus SARS-CoV-2 infection, causal agent of COVID-19, as well as the procedures adopted by Hotel Aliados.

The purpose of this document is to share with all our Customers and Visitors, the hygiene and safety procedures put in place by Hotel Aliados.

The Hotel Aliados fulfills the requirements defined by *Turismo de Portugal* according to the guidelines of the National Health Authorities, which allow it to be considered a Healthy & Safe Establishment, thus having the Clean & Safe seal.

### General Information:

1. The entire team at Hotel Aliados has undergone intensive training that will remain continuous and appropriate according with the COVID-19 evolution, complying with all necessary precautions for infection prevention and control, specially the training on personal hygiene procedures to interrupt the disease transmission chain.
2. The housekeeping team was trained in strict disinfection measures for all spaces, in particular the bedrooms, common areas and sanitary facilities.
3. There is an internal Contingency Plan with various levels of responsibility according to the Hotel's Self-Protection measures.
4. Dispensers of alcohol-based antiseptic solution (SABA) or alcohol-based solution were placed and distributed in common areas, reception, restaurant and all wc's in the common areas.
5. Employees are equipped with PPE's (Personal Protection Equipment) such as masks, glasses, disposable gloves, and other protective articles, depending on the employee's role.
6. The internal hygiene and safety protocol is known by all our employees and always sent with the booking confirmation.
7. We also request that prior to your arrival at the Hotel, you fill in the registration form with the necessary data for check-in, in order to reduce the time in the reception areas.
8. The hotel has PPE (Personal Protection Equipment) kits for customers available at the Hotel reception and which include (2 masks, 2 pairs of disposable gloves and 40ml antiseptic solution packaging).
9. The surfaces of the Reception area are disinfected after each check in.

### Cleanliness of Common Spaces and Rooms:

1. All cleaning and disinfection procedures have been reinforced and are strictly in accordance with Guideline 014/2020 of the National Health Authorities.
2. The technical data sheets of the products used, how to use them and the internal records made, are available for consultation by our Guests, if requested.

All this information is monitored on a day-to-day basis and may still be adjusted according to the Health Authority with new and reinforced procedures.

Even with the necessary social distance, we remember that the entire hotel team is committed and at your disposal to make you feel welcome and at home.

Enjoy your well-deserved vacation with us.

Personally, I am at your disposal to answer any additional questions or concerns.

**Hotel Aliados \*\*\***

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Metro Linha Amarela D Estação Aliados

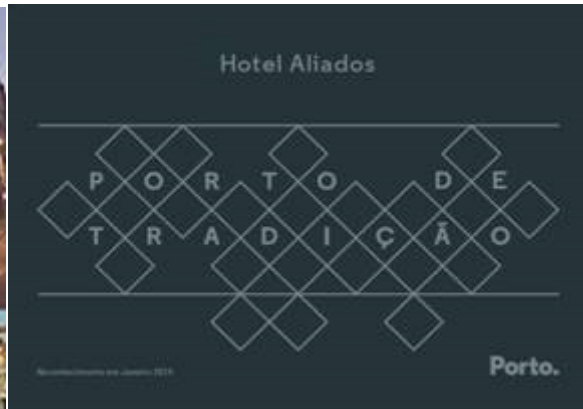
Coordenadas GPS:

Lat 41º 08' 51,84 N N

Follow us on



Long 8º 36' 41,86 W



Hotel Aliados, in compliance with the RGPD, hereby informs that it undertakes to keep and maintain full confidentiality of its personal data, to take all necessary measures to prevent unauthorized access and to notify both the holder and the CNPD in case of an incident of data breach. The data subject may have access to the information concerning him or her, request their correction or deletion.